

Lacchiarella, August 24, 2021

To: all employees

Subject: Quality Policy

The guiding principle of the Milano Teleport S.r.l. corporate policy is to contribute to the development of civil Society through new technologies and new products and services in order to collaborate in the creation of a safe and sustainable Society.

The company's primary goal is to provide innovative satellite and network telecommunication products and services with a particular focus on the specific needs of its customers, providing the best level of service and assistance available on the market, with maximum attention to data protection.

The Management believes that the Company's future depends on the following key factors:

- value of its human resources and teamwork;
- continuous optimization of internal processes;
- quality, reliability and innovation of products/services;
- economic, financial and organizational skills;
- the protection of cyber security and compliance with the commitments undertaken.

To implement its quality policy, Management identifies specific values that promotes both inside and outside Milano Teleport S.r.l., in accordance with the strategies and goals of business growth and the satisfaction of all stakeholders:

1. Fulfilment of the expectations of Customers and Stakeholders according to commitments.
2. Refusal of any compromise regarding the quality and safety of the service provided.
3. Training of personnel to carry out the activities of competence and to be aware of the role played.
4. Partnership consolidation with strategic Suppliers and Customers.
5. Promotion of safe and comfortable working conditions that respect every employee's rights.
6. Continuous improvement of business processes through planning, monitoring and measurement of the activities carried out.
7. Quick response and correction of any detected anomalies.
8. Protection of critical information both at the level of infrastructure security and at the level of data protection.
9. Commitment to implement fair and free competition, in full compliance with applicable laws and regulations.
10. Prevention and opposition to corruption in all its forms.
11. Ongoing assessment of the risks associated with the activities carried out to identify new opportunities.
12. Development of technologies that respect social requirements, the environment and information security.
13. Costs optimization through business activities continuous review.

The Management assures the Company all the resources and support needed to achieve its goals and is committed to constantly monitor the achievement of these goals.


Umberto Gallo
CEO